

RENTAL POLICY

LOCAL RENTAL: billing is based on a 24-hour period. The time the equipment is picked up, or the delivery time as noted by the courier or delivery service, is considered to be the rental start time. Equipment returned within 24 hours of the rental start time will be billed at a single day's rental rate. Equipment received at United Chemists Scientific more than 24 hours after the hour that it was received will be billed as two days rental. The rental day begins at the hour and minute the equipment is picked up or received, and each rental day following begins at that same hour and minute. There is no pro-rating for partial days. A three hour grace period will be allowed on the last day for local rentals exceeding 24 hours.

RENTAL REQUIRING TRANSPORT: will be shipped by United Chemists Scientific via the method selected by the customer during the online rental checkout process. When rental equipment is shipped, the billing period begins when selected courier reports delivery and ends the day prior to our receiving the returned equipment. In order to avoid being charged any extra days in rental fees, equipment must be returned via overnight delivery, so that it is received by United Chemists Scientific the next day. During the online checkout process, the Renter will prepay and add to the invoice all outbound shipping and handling charges. All costs associated with the return of the rental equipment are the responsibility of the customer.

RENTAL CHARGES: are calculated on business days only. There is no rental charge for Saturday, Sunday or the six major holidays. After five consecutive days of rental, equipment is subject to the weekly rate discount. If the rental is not returned by the time specified by the Renter, the account will be charged the daily rate for each additional day beyond the contract period.

EQUIPMENT PROBLEMS: Missing, defective or malfunctioning equipment must be reported to United Chemists Scientific within 24 hours from the time the equipment was received or full rental fees will be charged. United Chemists Scientific includes a picking ticket with every shipment. Upon receipt of the rental equipment, the customer/end user must check the picking ticket against the equipment received and immediately notify United Chemists Scientific of any shortages. Call 1-866-950-2436 immediately in the event of discrepancy. Any shortages or defects not reported to United Chemists Scientific within 24 hours from the time the equipment was received will be charged at list price to the customer. Before and after regular business hours, defective and missing equipment may be reported by leaving a voice message on United Chemists Scientific 24-hour phone answering system.

EQUIPMENT CONDITION: Rental fees cover only normal wear and tear of rental equipment. All rental equipment should be properly maintained throughout the rental period. Each product rented from United Chemists Scientific, Inc. must be returned by the customer and/or end-user in the manner in

which United Chemists Scientific delivered it: clean, decontaminated, functional. A \$75/hour fee will be assessed if equipment is not returned as sent. All equipment must be returned boxed and secure, or a \$20 "No Box Fee" will be assessed. This assures equipment is returned complete and intact while keeping the equipment case clean and undamaged.

EQUIPMENT REPAIR: At no time shall any repair of rental equipment be attempted without the consent of United Chemists Scientific. Any costs resulting from damage to equipment due to negligence on the part of the user or any other situation not related to normal wear and tear of our rental equipment will automatically be charged to the client, in addition to the rental charges.

IF YOU AGREE TO THE TERMS OF THE RENTAL POLICY, PLEASE COMPLETE SECTION BELOW AND FAX TO 1-631-414-7688

NAME OF COMPANY

PRINT NAME

SIGN NAME

DATE